

Relax YOU'RE WITH SAF Australia



Learn How Inside

SAF

Australia

TURNKEY NETWORK
Supply and **Support**

Microwave Networks **Made Easy**



INTRODUCTION

High-reliability microwave networks are built using top performing radio products. Our carrier-grade radios are incredibly reliable and include some of the world's most innovative advancements.

Yes, the radios are excellent, but every radio network is vulnerable to problems. This is where SAF Australia complements the hardware to provide the greatest connectivity product...**ASSURANCE.**

HERE'S HOW WE DO IT

NETWORK HEALTH CHECKS

Our purpose-built, automated network monitoring system scans our customers' networks 24 hours a day, 7 days a week. We're regularly aware of our client's network issues before they are.

55,000 scans
EVERY **day**



FAULT RESPONSE TIME

Once our network monitoring system picks up an alert from your network, we get in touch straight away. Often, we're on the phone with our clients before they know about a problem.

We get alerts about other disruptions to your network even when SAF radios are working fine. Chances are, it's a planned maintenance or other minor issue, but...

WE WILL CALL, and we will help where we can.

REGIONAL SPECIALISTS

Before we monitor, we build. Regional Australia presents various factors to consider when designing, building and maintaining a microwave network which are vastly different from a metro environment.

Since we exclusively use SAF radios to build high-reliability microwave radio networks... we are Australia's regional network specialist.

9,350 kms
REGIONAL **links**



EQUIPMENT CARE

Every year, we'll pay you an anniversary visit to ensure that everything is running like new. This includes free firmware upgrades for the life of your radios.

Regularly, we find things on site that may cause issues with your network down the track. Even when the radios are operating perfectly, we'll alert you and provide support. This keeps down time to an absolute minimum.

23,550 kms
TRAVELED for
client care



Under 1%
fault rate

on 2015 - 2018
INTEGRA RADIOS



HIGH-RELIABILITY NETWORK

We employ a fair few fail-safes for your network and your peace of mind. Most of the time, they're unnecessary. The SAF radios are designed and built tough in the EU, with major components hand-crafted.

As SAF brand specialists, we make certain to install them perfectly the first time, every time. With high-reliability equipment and specialist implementation, you can truly relax knowing that your SAF radios will deliver to the highest standard.

Industry-leading product **MTBF**



We test **EACH** product



Want to know more?
GET IN TOUCH

HEAD OFFICE

02 6040 1617
info@safaaustralia.com.au
829 Knight Rd, Albury, NSW 2640

Support Team
02 6040 1617 (option 3)
support@safaaustralia.com.au