

Relax YOU'RE WITH SAF Australia



Learn How Inside

5 Year Warranty and
Next Day Replacement Service

SAF

Australia

Microwave Networks **Made Easy**

Integra Radios

80+ years MTBF



5 YEAR WARRANTY

Having a warranty on a new, carrier-grade microwave radio for five years is a long time. In fact, it's FOUR YEARS longer than the current industry standard.

Why five years? Because it demonstrates the reliability of the SAF Australia radios. SAF radios are designed and manufactured in the EU with key elements done by hand.

24 / 7 PHONE SUPPORT

Worried about installation issues or updates? You don't have to. Our specialist technicians are there to support you with years of expertise whenever you need it...at no cost.

They're Australian-based at our head office in NSW, so you can call and chat with a local team member anytime.



FIRMWARE, SPARES AND REPAIRS

When you buy radio equipment, you expect it to perform. That's why SAF Australia radios include FREE Firmware updates for the life of the radio.

Since these radios last a really long time, we stock spare radios and parts, and we perform repairs for a minimum of 10 years after your purchase.

Next Day Replacement SERVICE



HOW IT WORKS:

- Purchase any of the following radios:
Integra GS, Integra X or Integra E (11GHz, 18GHz and 23GHz plus 70/80GHz models)
- Activate your Next Day Replacement Service
- Immediately relax
- If something happens, get in touch with us
- We'll ship a replacement radio within one business day

support@safaustalia.com.au | **02 6040 1617** (option 3) | safaustalia.com.au

Terms & conditions:

Only available to customers in Australia. For an additional cost, SAF Australia customers may acquire the right to a "Next Day Replacement" Service ("NDR") for certain products.

Replacement radio will ship within 24 hours of SAF Australia acceptance of a radio fault at zero cost if the fault is determined to be caused by a manufacturing issue.

If the damage to the radio is determined to be from a non-warranty cause (improper installation, act of God, deliberate damage, etc.) the customer accepts responsibility for the cost of repairs plus 20% of the purchase price of the replacement radio. If the returned radio is not faulty, the customer will be responsible to pay 20% of the purchase price of the replacement radio.

The service applies to radios only and excludes antennas and accessories.

Customers using the NDR Service must return the faulty radio to SAF Australia within five business days at their cost.

NDR terms and conditions are in effect from the day of radio receipt. NDR service is accessible upon payment of corresponding invoice.



LOCAL STOCK

The majority of our popular radios are in stock, and on hand, at our Australian warehouse in Albury. This means you have access to the SAF Australia equipment you need without having to wait.

In 2017-18 we delivered 69% of our customers' orders within just five business days...often less. We continually expand and optimise our local stock in order to deliver more orders faster.

Industry-leading product MTBF



We test **EACH** product



Want to know more?
GET IN TOUCH

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